

## **Patron Responsibilities and Conduct**

The Austin Memorial Library encourages people of all ages to visit the library. Those using the library and its resources have the right to expect a safe, comfortable environment that supports appropriate library services. People demonstrating disruptive behavior will be required to leave the library after one warning from library staff. Disruptive behavior includes, but is not limited to, noisy, boisterous actions; inappropriate behavior, including eating, smoking, running, or loud talking; misuse of library property; uncooperative attitude; or actions that deliberately annoy others or prevent the legitimate use of the library and its resources. Abusive language and behavior toward staff will not be tolerated.

Personal appliances, such as computers, cassette players, and calculators, may be used if the noise level is low and use does not interfere with others. Because of the lack of outlets and concern for electrical overload, all appliances must be battery-powered and may not be plugged into library outlets. Portable telephones and pagers should be turned off or switched to a non-audible signal and should be answered outside the library.

Young children are not safe when left unattended in the library. Staff cannot know if children are leaving with a parent, a friend, or a stranger. Library staff will not deliberately seek out unattended children however, unattended children frequently become disruptive when they become bored. Parents are responsible for ensuring the appropriate behavior of their children while in the library. If a parent or other responsible adult cannot be located, unattended children who are disruptive will be placed in the care of the City of Cleveland Police Department. Under no circumstances will library staff take a child out of the building or transport children to another location.